



Data (Privacy) Protection Management

MY Moving Mobility Malaysia Protect the Customer's Data

MY Moving Mobility Malaysia, a FIDI affiliated company is determined to protect customer data from illegal usage. By doing so, MY Moving Mobility Malaysia will protect the customers' personal data that move with us. The appointed vendors'/service providers such as freight forwarders, transporters and other suppliers that involved in each move shall promise:

- ❖ Do not share any move information.
- ❖ Do not expose customer's information in public.
- ❖ Do not sell.
- ❖ Do not use customer's data as publisher materials.

The proposed Data (Privacy) Protection Management focuses on the destruction and deletion of personal data after it is no longer needed. For example, MY Moving Mobility appointed freight forwarders are required by these standards to have a schedule of disposal for MY Moving Mobility customer's personal data where it has been inactive for a period of 14 days.

The proposed Data (Privacy) Protection Management prescribes measures for ensuring personal data retained is accurate, complete and up-to-date. It proposes steps such as preparing for data correction requests and correcting customer data within seven days of receiving a confirm move request.



All vendors/suppliers commit to legal and ethical behavior, and to refrain from doing anything that will harm the interests of MY Moving Mobility Malaysia. MY Moving Mobility Malaysia and its vendors/suppliers will take steps to ensure they are fully understood and comply to this Data (Privacy) Protection Policy.

These standards are considered the "minimum" standards to be observed by data users, as each and every requirement of these standards must be implemented as part of the data user's policy in its handling of personal data of MY Moving Mobility customers. Data users' including MY Moving Mobility appointed freight forwarders failure comply to the 14 days disposed off period shall be terminating from their duty or appointment.

Agents, vendors and suppliers that dealing with MY Moving Mobility Malaysia, please read and understand the Data (Privacy) Protection Management.

Thereafter, all agents, vendors and suppliers that dealing with MY Moving Mobility Malaysia shall consider accept and agree to abide by this Policy that set by MY Moving Mobility (M) Sdn Bhd.

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MY Moving Mobility (M) Sdn Bhd., reserves the right to add, modify, or remove portions of this policy at any time. It is recommended that you check back frequently.

To have information corrected, and/or to address concerns over misuse of data please contact us at:

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