



STANDARD TRADING TERMS AND CONDITIONS

NOTICE CONCERNING CARRIER'S LIMITATION OF LIABILITY

If the carriage involves an ultimate destination or stop in a country other than the country of departure, the Montreal Convention or the Warsaw Convention may be applicable to the liability of the Carrier in respect of loss of, damage or delay to cargo, Carriers limitation of liability in accordance with those Conventions shall be as set forth in subparagraph 4 unless a higher value is declared-

CONDITIONS OF TRADING TERMS AND CONDITONS

1. In this contract and the Notices appearing hereon:

CARFIER includes the air carrier issuing this air waybill and all carriers that carry or undertake to carry the cargo or perform any other services related to such carriage,

SPECIAL DRAWING RIGHT (SDR) is a Special Drawing Right as defined by the International Monetary Fund.

WARSAW CONVENTION means whichever of the following instruments is applicable to the contract of carriage. The Convention for the Unification of Certain Rules Relating to international carriage by Air, signed at Warsaw, 12 October 1929.that Convention as amended at The Hague on 28 September 1955; that Convention as amended at The Hague 1955 and by Montreal Protocol No. 1, 2, or 4 (1975) as the case may be.

MONTREAL CONVENTION means the Convention for the Unification of Certain Rules for International Carriage by Air, done at Montreal on 28 May 1999.

2. 2.1 Carriage is subject to the rules relating to liability established by the Warsaw Convention or the Montreal Convention unless such carriage is not an "international carriage" as defined by the applicable Conventions.

2.2 To the extent not in conflict with the foregoing, carriage and other related services performed by each carrier are subject to:

2.2.1 applicable laws and government regulations;

2.2.2 provisions contained in the air waybill, Carrier's conditions of carriage and related rules, regulations, and timetables (but not the times of departure and arrival stated therein) and applicable tariffs of such Carrier, which are made part hereof, and which may be inspected at any airport or other cargo sales offices from which is operates regular services. When carriage is to/from the USA, the shipper and the consignee are entitled, upon request, to receive a free copy of the Carriers conditions of carriage, The Carrier's conditions of carriage include, but are not limited to:

2.2.2.1 limit on the Carrier's liability for loss, damage or delay of goods including fragile or perishable goods;



- 2.2.2.2 claims restrictions including time periods within which shippers or consignees must file a claim or bring an action against the Carrier for its acts or omissions, or those of its agents rights;
- 2.2.2.3 it any, of the Carrier to change the terms of the contract;
- 2.2.2.4 rules about Carrier's right to refuse to carry;
- 2.2.2.5 rights of the Carrier and limitation concerning delay or failure to preform services, including schedule changes, substitution of alternate Carrier or aircraft and rerouting.

3. The agreed stopping places (which may be alleged by Carrier in case of necessity) are those places, except the place of departure and place of destination, set forth on the face hereof or shown in Carrier's timetables as scheduled stopping places of the route. Carriage to be performed hereunder by several successive Carriers is regarded as a single operation.

4. For carriage to which the Montreal Convention does not apply, Carriers liability limitation for cargo loss, damaged or delayed shall be 19 SDRs per kilogram unless a greater per kilogram monetary limit provided in any applicable Convention or in Carrier's tariffs or general conditions of carriage.

5. 5.1 Except when the carrier has extended credit to the consignee without the written consent of the shipper, the shipper guarantee payment of all charges for the carriage due to in accordance with Carrier's tariff, condition of carriage and related regulation, applicable laws (including national laws implementing the Warsaw Convention and the Montreal Convention), government regulations, orders and requirement.

5.2 When no part of the consignment is delivered, a claim with respect to such consignment will be considered even though transportation charges thereon are unpaid.

6. 6.1 For cargo accepted for carriage, the Warsaw Convention and the Montreal Convention permit shipper in increase the limitation of liability by declaring a higher value for carriage and paying a supplemental charge if required,

6.2 in carriage in which neither the Warsaw Convention nor the Montreal Convention applies Carrier shall, in accordance with the procedures set forth in its general conditions of carriage and applicable tariffs, permit shipper to increase the limitation in liability by declaring a higher value of carriage and paying a supplemental charge if so required.

7. 7.1 In cases of loss of damage, delay to part of the cargo, the weight to be taken into account in determining Carrier's limit of liability shall be only the weight of the package or packages concerned.

7.2 Notwithstanding any other provision for 'Foreign Air Transportations' as defied by the U.S. Transportation Code.

7.2.1 in the case of loss of damage or delay to a shipment, the weight to be used in determining Carrier's limit of the liability shall be the weight which is used to determine the charge of carriers of such shipment, and



7.2.2 in the case of case of loss of damage or delay to a part of shipment, the shipment weight in 7.2.1 shall be prorated to the packages covered by the same air waybill whose value is affected by the loss, damage or delayed. The weight applicable in the case of loss or damage to one or more articles in a package shall be the weight of the entire package.

8. Any exclusion or limitation of liability applicable to Carrier shall apply to Carrier's agents, employees and representatives and to any person whose aircraft or equipment is used by Carrier for carriage and such person's agents, employees and representative.

9. Carrier -undertakes to complete the carriage with reasonable dispatch. Where permitted by applicable laws, traffics and government regulations, Carrier may use alternative carriers, aircraft or mode of transport without notice but with due regard to the interests of the shipper. Carrier is authorised by the shipper to select the routing and all intermediate stopping places that is deems appropriate or to change or deviate from the routing shown on the face hereof.

10. Receipt by the person entitled to delivery of the cargo without complaint shall be prima facie evidence that the cargo has been delivered in good condition and in accordance with the contract of carriage.

10.1 in the case of loss of damage or delay to a cargo a written complaint must be made to Carrier by the person entitled to delivery, such complaint must be made:

10.1.1 in the case of damage to the cargo, immediately after discovery of the damage and at the latest within 14 days from the date of receipt of the cargo;

10.1.2 in the case of delayed, within 21 days from the date on which the cargo was placed at the disposal of the person entitled to delivery.

10.1.3 in the case of non-delivery of the cargo, within 120 days from the date or issue of the air waybill, or if an air waybill has not been issued, within 120 days from the date of receipt of the cargo transportation by the Carrier.

10.2 Such Complaint may be made to the Carrier whose air waybill was used, or to the first Carrier or to the last Carrier or to Carrier, which performed the carriage during which the loss, damage or delay took place.

10.3 Unless a written complaint is made within the time limits specified in 10.1, no action may be brought against Carrier.

10.4 Any rights to damages against Carrier shall be extinguished unless an action is brought within two years from the date of arrival at the destination, or from the date on which the aircraft ought to have arrive, or from the date on which the carriage stopped.



11. Shipper shall comply with all applicable laws and government regulations of any country to or from which the cargo may be carried, including those relating to the packing, carriage or delivery of the cargo, and shall furnish such information and attached such documents to the air waybill as may be necessary to comply with such laws and regulations. Carrier is not liable to shipper and shipper shall indemnify for loss expense due to shipper's failure to comply with the provision.

12. Shipper did not insure their cargo; package or shipment only allow to claim against contract owner not more than RM 20.00 per kg or its replacement market value (whichever is lower), if the cargo, package or shipment found damage, loss or incomplete.

13. No agent, employees or representative of Carrier has authority to alter, modify or waive any provision of this trading regulation.

MY Moving Mobility (M) Sdn Bhd., reserves the right to add, modify, or remove portions of this Standard Trading Terms and Conditions at any time. It is recommended that you check back frequently.

To have information corrected, and/or to address concerns over misuse of this Standard Trading Terms and Conditions, please contact us at:

Telephone: +6-03-6419 2555

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